



epower.
FOR ELECTRICITY AND ENERGY

THE POWER BEHIND EVERY UTILITY



COMPANY PROFILE
—
2025



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THE POWER BEHIND
EVERY UTILITY

Established in **2014**, epower has built a strong legacy in utility services, specializing in the distribution of electricity and water, supported by integrated metering solutions.

Through partnerships with **45 developers across 94 projects**, epower serves over **34,000 end users** and has delivered savings of EGP 180 million to its partners through value-driven engineering practices.

OUR MISSION

Putting the customers first, anticipating their needs and winning hearts by listening and building trusting relationship. We are committed to optimizing energy use, fostering sustainable development by providing dependable solutions that meet the evolving needs of our clients and partners.

OUR VISION

To be the leading provider of sustainable and innovative utility solutions, not only in Egypt but also across Africa and MENA region.

We aim to enhance the quality of life by driving progress through reliable, efficient, and future-ready energy and infrastructure services.



OUR SERVICES

UTILITY SERVICES

I-ELECTRICITY DISTRIBUTION

- Value Based-Engineering service, to reach a realistic and practical value for the maximum diversified demand for the project, estimated based on various solid international standard methods and field measurements conducted in this respect , to ensure that the detailed design for the networks shall be carried out in an optimum way.
- During the construction phase, active coordination with governmental electricity authorities is undertaken to secure the required power supply, along with review and approval of the electrical distribution network design and specifications, evaluation of manufacturer's drawings for all electrical equipment, witnessing and approving factory acceptance tests, and on-site supervision of electrical works through to the successful commissioning of the project.
- Operations and Maintenance (O&M) of electrical networks, ensuring continuous reliability and optimal performance.
- Billing issuance, collection, and payment management systems to ensure smooth financial operations.
- Round-the-clock customer support and emergency response services to address unforeseen issues promptly.



OUR SERVICES

UTILITY SERVICES

WATER

- Billing issuance, collection, and payment management systems to ensure smooth financial operations.
- Round-the-clock customer support and emergency response services to address unforeseen issues promptly.

BTU

- Billing issuance, collection, and payment management systems to ensure smooth financial operations.
- Round-the-clock customer support and emergency response services to address unforeseen issues promptly.



OUR SERVICES

METERING SOLUTIONS

1- OPERATIONAL FUNCTIONS

- Supply, installation, and maintenance of state-of-the-art Prepaid and Smart meters (electricity, water, and chilled water) for customers, tenants, service areas, public areas, and street lighting.
- Round-the-clock customer support services for inquiries related to meter readings, billing, and technical issues.

2- METERING TECHNOLOGIES

- Providing a unified single platform that integrates various types of utility meters (electricity, water, and chilled water), allowing customers to easily track usage and recharge their meters.
- Integration with various mobile apps (Fawry, Sahl, Energy 360, and Kashier), making the process more seamless and convenient for customers.
- Consumption pattern analysis tools to identify usage trends, helping develop strategies for conservation and more efficient energy use. This benefits consumers by reducing costs and assists utilities in optimizing distribution.



OUR SERVICES

03 CONTRACTING SERVICES

1- ELECTRICAL NETWORKS

- Full-scale Engineering, Procurement, and Construction (EPC) of medium & large-scale electrical networks, providing end-to-end solutions to residential communities as well as commercial and administrative complexes.
- Complete deployment of medium-voltage (MV) distribution systems, including compact secondary substations, ring main units (RMUs), transformers, feeder pillars, distribution boxes, and cables ensuring all components meet stringent quality and performance standards.
- Comprehensive testing services for MV and low voltage (LV) systems to ensure operational efficiency, safety, and compliance with industry regulations.
- Installation of EV charging infrastructure to support the growing demand for electric mobility.

2- HIGH VOLTAGE TRANSFORMER SUBSTATIONS

- Full-scale Engineering, Procurement, and Construction (EPC) of substations to enhance energy distribution capacity by using BOOT or BOO models.

3- DESALINATION PLANTS

- Full-scale Engineering, Procurement, and Construction (EPC) of water desalination plants, providing sustainable access to fresh water in arid regions by using BOOT or BOO models.

4- DISTRICT COOLING PLANTS

- Full-scale Engineering, Procurement, and Construction (EPC) of district cooling plants to provide efficient and eco-friendly cooling solutions for large-scale developments by using BOOT or BOO models.





OUR
SERVICES

04

FACILITY MANAGEMENT



1- O&M SERVICES

Operation and Maintenance (O&M) of electrical, HVAC, plumbing, firefighting systems and general infrastructure, ensuring the long-term reliability of facilities.

2- ENERGY MANAGEMENT

Monitoring and optimizing energy use by implementing energy-saving solutions to enhance efficiency and reduce operational costs.

3- HEALTH AND SAFETY

Operation and management of firefighting systems ensuring compliance with safety standards

4- 24/7 CUSTOMER SUPPORT

Round-the-clock customer support services to address any issues or emergencies related to facility operations.

OUR CLEINTS



OUR SERVICES

epower offers a wide range of services tailored to meet the diverse needs of its clients, ensuring high-quality service delivery and operational excellence across various sectors.



TRACK RECORD

epower's expertise and dedication to operational excellence have enabled the company to achieve significant milestones, solidifying its position as a leader in the utility sector



30.000+

satisfied clients across various sectors, including residential, commercial, industrial, and governmental.

70+

Successfully completed commercial and real estate projects.

500+ M
EGP

Achieved savings exceeding through value-based engineering, demonstrating our ability to deliver cost-effective solutions without compromising

250+

MW of contracted power distribution, with an additional 200 MW in future pipeline



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